

LabOPS Core	SILVER	GOLD	PLATINUM
Dashboards			
Pre-Analytic			
Volume			
Pre-Analytic Volume Overview	✓	✓	✓
Hourly Pre-Analytic Sample Volume Overview	✓	✓	✓
Order Volume by Sender Overview	✓	✓	✓
Ordering Location Rankings Overview	✓	✓	✓
Performing Laboratory Rankings by Order Volume	✓	✓	✓
Test Groups			
Test Groups by Test Count	✓	✓	✓
Test Groups by Order Count	✓	✓	✓
Workload			
Pre-Analytic Instrument Utilization	✓	✓	✓
Order Workloads	✓	✓	✓
Analytics			
Volume			
Analytic Volume Overview	✓	✓	✓
Sample Count	✓	✓	✓
Hourly Analytic Volume Overview	✓	✓	✓
Turnaround time			
TAT Overview	✓	✓	✓
TAT Summary	✓	✓	✓
Assay TAT Outlier Overview	✓	✓	✓
Hourly TAT Outlier Overview	✓	✓	✓
Test TAT Distribution	✓	✓	✓
Sample TAT Distribution	✓	✓	✓
Post-Analytic			
Workload Analysis			
Validation Overview	✗	✓	✓
Instrument Test Panel	✗	✓	✓
Workload Distribution	✗	✓	✓
Test Rerun Overview	✗	✓	✓
Site Workloads	✗	✓	✓
Test Workloads	✗	✓	✓
Sample Workloads	✗	✓	✓
Productivity			
Test Per Sample	✗	✓	✓
Test Rerun Rate	✗	✓	✓
Sample Throughput	✗	✓	✓
Analytic Instrument Utilization	✗	✓	✓
Results Analysis			
Positivity Rate	✗	✓	✓
Workload Completion	✗	✓	✓
Custom			
Event Volume			
Event Overview	✗	✓	✓
Event Summary	✗	✓	✓
Event Distribution	✗	✓	✓
Compare Events Over Time	✗	✓	✓
Event Volume by Day and Hour	✗	✓	✓
Events by Hour of Day	✗	✓	✓
Events by Day of Week	✗	✓	✓
Event TAT			
TAT Distribution	✗	✓	✓
TAT Outliers with Workflow	✗	✓	✓
Custom Dashboard Authoring Services			
Custom Dashboard Authoring Services	✗	✗	✓
Features			
Features			
Scheduled Reports	✓	✓	✓
Single-site Only	✓	✓	✓
Feature Tours	✓	✓	✓
Standard Alerts	✓	✓	✓
Snapshots / Discussion Threads	✓	✓	✓
Customized Alerts	✗	✓	✓
Multi-site Rollups	✗	✓	✓
Custom Dashboard Authoring Services	✗	✗	✓
Licenses			
Licenses			
User Licenses Included (Named)	5	25	50
Size Tokens Included (Yearly)*	5	15	30
Training			
Initial training			
1/2 Day Instructor Led Training + Web Based Training	✓	✓	✓
Personalizations			
1/2 Day Product Personalization Session	✗	✓	✓

* Size token based on 1M tests ordered